

COMMUNICATIONS WITH THE BOARD

The Board of Directors provides a process for interested parties, including stockholders, to send communications to the Board as a whole or to individual directors. Stockholders should do so in writing addressed to the Chair of the Governance and Nominating Committee, c/o Furniture Brands International, Inc., 1 North Brentwood Blvd., St. Louis, MO 63105. All appropriate stockholder correspondence will be forwarded to the Chair of the Governance and Nominating Committee. The company will not, however, forward sales or marketing materials or correspondence not clearly identified as stockholder correspondence, and will not forward any communication determined in good faith to be frivolous, irrelevant, offensive, outside the scope of Board matters, or duplicative of other communications previously forwarded to the Board. The Corporate Secretary will review all communications and maintain a log of all communications, the date on which they were received, the general subject matter and other similar information.

Interested parties, including stockholders, who wish to communicate with the non-management directors as a group or the Lead Director may do so by sending the communication to the attention of the Corporate Secretary at the address above, which communication will prominently display the legend "Non-Management Director Communication." The non-management director group, with assistance from those legal, financial or other advisors they may deem appropriate, will respond to such communications from interested parties as they deem to be necessary.

Reporting Complaints or Concerns with Respect to Accounting, Internal Accounting Controls or Auditing Matters

Employees and others can report complaints related to the company's accounting, internal accounting controls, auditing matters or other business concerns by writing to the Board of Directors of Furniture Brands International, Inc. c/o Corporate Secretary, 1 North Brentwood Blvd., St. Louis, MO 63105 or by calling the Furniture Brands Ethics and Compliance Hotline toll free at (888) 899-4999.

You can report your concerns anonymously (by not including your name and/or contact information) or confidentially (by marking the envelope of your communication as "Confidential").

Reported matters relating to Furniture Brands' accounting, internal accounting controls or auditing matters will be referred to members of the Audit Committee as appropriate.

Reports of misconduct, including those made anonymously, will be investigated and feedback will be provided when appropriate.